



VoiceMail To Email

Applicable for Coovox-U20/U50/U60/U100

Voicemail to email is an important feature when you are absent from work, or when you are travelling; this will guarantee that you will not lose or miss any important calls.

1.SMTP Settings

SMTP (Simple Mail Transfer Protocol) is the standard protocol for electronic mail transmission and is one of the features of the CooVox Series for mail server to send email via PBX.

Please take the following picture as reference to configure SMTP server from **【Advanced】** → **【SMTP Settings】** :

SMTP Settings

Pic.1 SMTP Setting

Reference

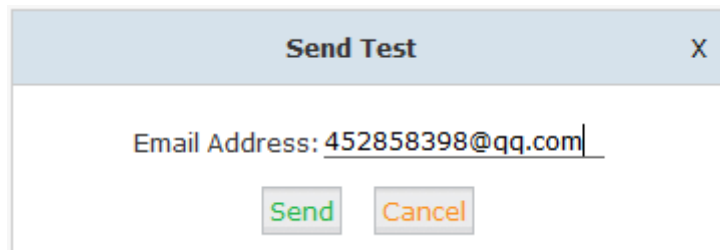
Item	Explanation
SMTP Server	Input the SMTP server
Port	Port for SMTP server. Normally: 25; SSL/TLS: 465.
SSL/TLS	Enable SSL/TLS encryption
Enable SMTP Authentication	If this option is ticked, you will see the following dialog "SMTP Settings".

SMTP Settings

Pic.2 SMTP Settings(Authentication)

Reference:

Item	Explanation
Username	Email account which is used to send fax via PBX
Password	Email Password
Send Test	Send test email to verify whether the SMTP settings is right. Notice: you have to send test email after finishing SMTP settings and activating the settings, otherwise the email is sent with previous settings. Please see the following picture.



Pic.3 Send Test

Email Address: Input the Email address that will receive the test email.

If the SMTP settings is right, then the Email address here(452858398@qq.com) will receive the test email.

2.Voicemail Settings

Configure voicemail as below from **【Advanced】** → **【Voicemail】** → **【General】** :

General

General
Email Settings

VoiceMail Reference

Max Greeting Time(sec): 30

Dial "0" for Operator:

Voice Message Options

Message Format: WAV (16-bit) ▾

Maximum Messages: 100 ▾

Max Message Time(min): 2 ▾

Min Message Time(sec): 2 ▾

Playback Options

Say Message CallerID

Say Message Duration

Play Envelope

Allow Users to Review

Save
Cancel

Pic. 4 General

Reference:

Item	Explanation
Message Format	Format of the voicemail message (wav/gsm.)
Maximum Messages	Maximum messages for each extension (If the voicemail messages exceeded this value, the extension will not be available for voicemail, neither for sending email.)
Max Message Time(min)	Maximum time for each message (If the voicemail message duration exceeded this value, the call will be hung up automatically and message will be saved till it hung up.)
Min Message Time (sec)	Minimum time for each message (If the voicemail message duration is less than this value, the message will not be saved, neither the extension will send email)

Email Settings:

Email Settings

General
Email Settings

Template for Voicemail Emails

Attach voicemail to email

Sender Name IP Phone System

From ak47dow@163.com

Subject New Voicemail from \${VM_CALLERID}

Message Hello \${VM_NAME}, you received a message lasting \${VM_DUR} at \${VM_DATE} from, (\${VM_CALLERID})."i

Save
Cancel

Template Variables: \${VM_NAME} : Recipient's first name and last name
 \${VM_DUR} : The duration of the voicemail message
 \${VM_MAILBOX} : The recipient's extension
 \${VM_CALLERID} : The Caller ID of the person who left the message
 \${VM_MSGNUM} : The message number in your mailbox
 \${VM_DATE} : The date and time the message was left

Pic.5 Emails

Reference

Item	Explanation
Attach voicemail to Email	Send the voicemail message to email as attachment
Sender Name	Sender's name
From	Sender's email address (Notice: SMTP authentication is enabled, the email address must be same as the authenticated username in SMTP settings, otherwise it will be failed.
Subject	Email subject
Message	Email content
Template Variables	Explanation of some variables included in the email.

Set as pic.5 Emails, if the extension user 8009 leave a message to extension 8000, then user 8000 will receive the email as below:



Pic.6 receive-Email

3. Extensions

Extension settings from **【Basic】** → **【Extensions】** :

Edit

General

SIP: <input checked="" type="checkbox"/>	IAX2: <input type="checkbox"/>
Name: <input type="text" value="8000"/>	Extension: <input type="text" value="8000"/>
Password: <input type="text" value="123456"/>	Outbound CID: <input type="text" value="111"/>
DialPlan: <input type="text" value="DialPlan1"/> ▾	Analog Phone: <input type="text" value="None"/> ▾

Voicemail

Enable: <input checked="" type="checkbox"/>	Password: <input type="text" value="1234"/>
Delete VMail: <input type="checkbox"/>	Email(Fax/Voicemail): <input type="text" value="452858398@qq.co"/>

Other Options

Web Manager: <input checked="" type="checkbox"/>	Agent: <input checked="" type="checkbox"/>	Call Waiting: <input checked="" type="checkbox"/>
Allow Being Spied: <input type="checkbox"/>	Pickup Group: <input type="text" value="1"/>	
Mobility Extension: <input type="checkbox"/>	Mobility Extension Number: <input type="text"/>	

VoIP Settings

NAT: <input checked="" type="checkbox"/>	Transport: <input type="text" value="UDP"/> ▾	SRTP: <input type="checkbox"/>
DTMF Mode: <input type="text" value="RFC2833"/> ▾	Permit IP: <input type="text"/>	

Video Options

Video Call: H.261 H.263 H.263+ H.264

Audio Codecs

<input type="text" value="g722"/> <input type="text" value="g726"/> <input type="text" value="gsm"/> <input type="text" value="speex"/>	<input type="button" value="→"/> <input type="button" value="←"/> <input type="button" value="««"/>	<input type="text" value="alaw"/> <input type="text" value="ulaw"/> <input type="text" value="g729"/>
Disallowed		Allowed
		<input type="button" value="Save"/> <input type="button" value="Cancel"/>

Pic.7 Extensions

Reference:

Item	Explanation
Enable	Enable VoiceMail
Password	Password for Extension GUI login; Password for VoiceMail (Feature code:*61, set the feature code from 【Advanced】 → 【Feature Codes】 → 【VoiceMail】)
Delete VMail	Delete the voicemail message whatever the message is sent to email or not; then it's not allowed to check the voicemail by phone. (If there isn't email set here, or email setting is wrong, the extension cannot receive any message and the message will be deleted)
Email (Fax/Voicemail)	Email address to receive voicemail message and fax (Must not be same as the SMTP authenticated email)